



Questions & Answers E-payment standardisation

What is it about?

Electronic payments in parking need to be processed in secured environment. This is regulated by financial institutions in each country for different ways of payment. New payment products or parking applications related to payment may not always comply (transactions might be refused for payments) or need to be certified for any country. Agreed standards give comfort for application and development of any payment related parking product.

This concerns all kinds of electronic payments with cards (credit cards, local bank cards and payments with other types of identification).

What do I get if I decide as operator to join the standardised payment scheme?

At the moment of decision the operator receives documentation and implementation guide. This contains also reference information for ordering procedures and tender documents. The standards come into effect once new systems will be installed or implemented or existing systems will be upgraded with new releases.

What is in it for me as parking operator?

Adaption of payment processing and payment related products (i.e. prepaid products, reservations) to national regulations or other standards, required by any party involved will be less or not even required anymore. Business partners and service providers can be selected from a wider range of candidates. This puts the operator in a better competitive position. One single solution can be used in more countries and also payment means from foreign visitors can be accepted easier. This means saving on development, implementation and system maintenance costs.



I am a local parking operator without activities abroad.

Also local operators can use the same pan-European solution. This means easier acceptance of payment methods from foreign visitors. The pan-European development costs will benefit also the local parking operators with lower development, implementation and system maintenance costs.

Will the purchase process of new systems benefit?

For purchase of new equipment or systems compliance to the agreed standard can be included in the requirements in the tender process. This will streamline test procedures and components can easier be selected with less integration risk. Reference to the agreed standard does not require in depth knowledge for the operator, the suppliers of equipment and systems will be fully aware of the technical implications.

What is in it for me as equipment or system supplier?

Equipment and system suppliers can reduce nationalisation and localisation efforts, thus improving the competitive situation for international application of their products. Compliance to the agreed standard can be included in the system specification, for better positioning towards potential customers. Equipment and system suppliers can acquire the rights to include the agreed standard in their product and get certified by the standardization agent. Incorporating certified components in the product reduces risks of non-functioning interfaces.

What does it mean for our customers?

Parking customers will usually experience no impact from the standardised payment process. Special customers (i.e. foreign customers) might find their payment cards, issued by their local bank, accepted in the car park. New payment products might be faster implemented and accepted in the parking systems.



Are there any costs involved with the standard for existing installations?

For existing equipment or installations there are no immediate financial implications. With system upgrades the operator has basically the option to continue on the existing base or switch to a standardised environment, if that proves beneficial at that moment.