

**European Parking Association**  
12th European Parking Congress  
Geneve, 28th – 30th September 2005

**Congress Statement**

- This Congress re-affirms the importance of parking and parking facilities to our cities. Parking facilities which (in combination with other forms of transport) provide for good access to our cities and which are well managed and of high quality are essential to the attractiveness and economic health of our cities.
  
- Parking operations which provide a high quality of service, addressing drivers' needs and which are administered fairly, efficiently and effectively will ensure that our streets and car parks operate well and maximise their contribution to the city's well being.
  
- New technologies which are targeted at customers' needs can enhance the service provided by the parking industry, in particular in areas such as:
  - payments and tariff structures
  - information
  - management
  
- Innovations, such as:
  - booking parking spaces over the internet
  - use of mobile phones
  - transponder systems
  - ticketless parking
  - use of smart cardscan point the way forward
  
- This Congress, therefore, calls upon:
  - City, regional, national and European governments to ensure that parking policies and parking facilities are central to their transport policies.
  - Parking operators to ensure that their parking facilities clearly address customers' needs; are built, maintained and operated to a high quality.
  - The parking industry to seize the opportunities provided by new technology to improve the services available to customers and provide added value to parking operations.
  - The financial and banking sector to co-operate with the parking industry to facilitate the use of cashless payment systems.

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